



schäfer-technic gmbh
 Abteilung Service
 Friedrich-List-Straße 41- 45
 DE-70736 Fellbach

Sender*: _____

Phone/Mail: _____

RETURN SLIP

Service request:

Service order:

Date*: _____

Serial number machine:

KSF* _____

Dear customer,

Even with us, goods may occasionally be faulty or damaged during shipment. To ensure that we can process your complaint as quickly and efficiently as possible, we need your support. **Please fill out this return slip completely and include it with your return (* = mandatory fields)**

Please note that we reserve the right to only process warranty and guarantee claims for goods that are received 4 working weeks from the date of delivery of the spare part, together with a copy of the invoice or the delivery note.

Item	Product ID	Description	Quantity	Delivery date	Description of fault*
<i>p.eg.</i>	<i>z.B.: 1000004</i>	<i>Lifting cylinder for spray bar</i>	<i>1 pc(s).</i>	<i>18.02.YY</i>	<i>2** – Cylinder is leaking</i>

*A precise description of the fault which is the reason for the return must be provided: The fault must be clear and documented with photos where applicable. "Faulty/broken" or similar descriptions are not sufficient and will result in queries which will delay the processing unnecessarily. **If the space is insufficient, please feel free to use the back of the return slip.**

Reasons for return**

- 1 Item returned for checking for warranty and guarantee claims
- 2 Item was delivered damaged
- 3 Repair at the expense of the customer following estimate of cost
- 4 Other reasons

Remarks :

Thank you for your understanding and support!

Yours sincerely,
 schäfer-technic gmbh